

UNITEDHEALTHCARE EXCHANGE PLANS OUT-OF-NETWORK WITH HONORHEALTH EFFECTIVE JAN. 1, 2025

HonorHealth and UnitedHealthcare mutually agreed to end the contract for Individual Exchange Benefit plans effective Jan. 1, 2025.

- If you have an appointment or procedure scheduled prior to Jan. 1, 2025, you have no changes to your appointment, and you will still be in-network for any services provided before this date.
- If you'd like to schedule an appointment on or after Jan. 1, 2025, you will be out-of-network if you are still on a UnitedHealthcare Individual Exchange Benefit plan.
- Depending on your situation, you may qualify for continuity-of-care benefits.

For more information about UnitedHealthcare's continuity-of-care benefits and to see if you qualify, or any questions regarding your coverage, please call UnitedHealthcare at the number located on the back of your insurance card.

Please note: This impacts Individual Exchange Benefit plans **only**. HonorHealth will continue to be in-network with UnitedHealthcare Commercial, Medicare Advantage, Dual, and Community & State Medicaid plans.

Resources

If you are impacted and would like to maintain your in-network access with HonorHealth's facilities and providers, you can switch to a new Marketplace/Exchange plan during open enrollment this fall. Open enrollment runs from Nov. 1, 2025 to Jan. 15, 2025 for a Jan. 1, 2025 effective date.

- A complete list of in-network Marketplace/Exchange plans can be found at honorhealth.com/patients-visitors/insurance. These plans include Banner-Aetna, Oscar, Cigna, Health Choice and Ambetter from Arizona Complete Health.
- If you need assistance in navigating which health plan may be most appropriate for your specific healthcare needs, you can reach out to the following brokers:

Jay Jones

Central and West Valley
623-256-9271

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Joel Leon

East, Central and West Valley
480-709-6006

joel.leon@medicaregeeksaz.com

Peter Orona

East, Central and West Valley
602-770-9062

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Brian Phillips

East Valley
480-848-3824

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Laura Ritchie-Johnston

East, Central and West Valley
480-779-8253

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Tammy Walsh

East and Central Valley
480-963-5509

twalsh@crestins.com

- [Healthcare.gov](https://www.healthcare.gov) can help you assess your benefit options and answer your benefit-related questions.