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How-To: Reset or Unlock Passwords With Microsoft Self-Service Password Reset (SSPR)

Customer Knowledge Base

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How-To: Reset or Unlock Passwords With Microsoft Self-Service Password Reset (SSPR)

Task Description: Use Microsoft SSPR to unlock your account or change/reset your HonorHealth password. You may need to register for SSPR access before continuing with this process.

Steps:

Step#	Description
1.	<p>Navigate to myaccount.honorhealth.com (https://passwordreset.microsoftonline.com/?whr=honorhealth.com) enter your HonorHealth email address and the CAPTCHA code. If you don't have an email, use your HonorHealth username and add @honorhealth.com (Ex. username@honorhealth.com (mailto:username@honorhealth.com)).</p> <p>**Even if you work for another company and use a different email address, the system only recognizes username@honorhealth.com (mailto:username@honorhealth.com) so please enter in that format**</p> 